

Patron Suggestion/Complaint Form

Name:
Phone:
Email Address:
Date:
Suggestion or Complaint (please circle one)
Please write your suggestion in the space provided. For a Complaint, include the date and time of the incident, the name of any Library staff or patrons involved (if possible) a description of the incident, and efforts made by you and/or Library staff to resolve the issue, and any other significant information.

We will attempt to resolve your complaint quickly and fairly.

If submitting a complaint, this form should be completed and submitted to the Library Director. A copy will be submitted to the President of the Board of Trustees of the Lehigh Public Library